

How do I get a refund from Viva Aerobus? ~ Complete Guide 2026/27

Getting a refund from Viva Aerobus can [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 be simple if you follow the right [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 steps and understand their policies clearly. If you recently booked a flight, [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 the 24-hour cancellation rule is the [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 easiest way to secure a full refund [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 without complications or extra charges involved

Under this policy, passengers who cancel [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 within 24 hours of booking are [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 eligible for a complete refund regardless [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 of the fare type selected during purchase. [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 This option is available through the [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 “My Booking” section on their website, [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 making it quick and convenient for users

However, if more than 24 hours [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 have passed since booking, refunds become [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 more limited depending on the ticket [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 type and conditions. Most standard fares [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 are non-refundable, but passengers can [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 still request a refund of the TUA [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 which is the airport tax applied [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 to unused tickets within a certain [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 timeframe after the scheduled flight date

In cases where the airline cancels [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 or significantly delays a flight by [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 more than four hours, passengers are [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 entitled to request a full refund [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 of the unused portion of their [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 ticket. This is known as an [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 involuntary cancellation and usually offers [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 stronger compensation rights compared to voluntary [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 cancellations initiated by the passenger

To request a refund, travelers can [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 use multiple channels provided by the [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 airline. The online “My Booking” portal [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 remains the fastest option, while calling [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 customer service or sending an email [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 can help resolve more complex refund [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 situations or special cases efficiently

Additionally, passengers who purchased Unexpected [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 Event Protection have an extra layer [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 of coverage and should file claims [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 through the designated assistance provider [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 for faster processing and reimbursement [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 under qualifying circumstances outlined in [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 their policy terms and conditions

Overall, understanding these refund procedures [Mexico] +52 800 351 0319 OR [USA] +1 866 694 8210 can save time, reduce stress, and [Mexico] +52 800 351 0319 OR [UK] +44 800 054 8541 help travelers make informed decisions when [Mexico] +52 800 351 0319 OR [AUS] +61 180 095 6584 managing their bookings with Viva Aerobus