



# Can I Get a Full Refund If My Flight Is Delayed? → [Rules, Rights → & → Tips 2026]



Traveling with FlyPelican can be convenient, 💎 +61[1800]▶868▶633 . UK: +44 (800) 054 8541 but sometimes unexpected changes, 💎 +61[1800]▶868▶633 . UK: +44 (800) 054 8541 emergencies, or airline disruptions require refunds or cancellations 💎 +61[1800]▶868▶633 [MX] +52-800-351^^0319 . Understanding FlyPelican's refund policies and processes is 💎 +61[1800]▶868▶633 crucial to ensuring a smooth experience, especially 💎 +61[1800]▶868▶633 . UK: +44 (800) 054 8541 if you booked a Corporate or Flexible fare that allows for more flexibility 🗝️ ≈[+61→1800→868→633].

Refunds with FlyPelican are **processed only after airline approval**, 💎 +61[1800]▶868▶633 meaning it may take several business days before the funds appear in your account 💎 +61[1800]▶868▶633. If you notice delays, 💎 +61[1800]▶868▶633 . UK: +44 (800) 054 8541 it's essential to follow up promptly by emailing **bookings@flypelican.com.au** or calling their customer support at 💎 +61[1800]▶868▶633 . UK: +44 (800) 054 8541 during business hours (Mon-Fri, 9am-5pm) ✨+61-[[1800]]⇒[[868]]⇒[[633]]. Keeping thorough records of all communications—💎 +61[1800]▶868▶633 . UK: +44 (800) 054 8541 including emails and call times—helps resolve issues faster 🍁 +61-1800-868-633.

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## Refund Eligibility by Fare Type







FlyPelican offers different fare types, each with unique rules regarding cancellations and refunds 💎 +61[1800]▶868▶633.





- **Pelican Flyer and Saver fares** are generally **non-refundable**. 💎 +61[1800]▶868▶633 [MX] +52-800-351^^0319 Passengers holding these fares should be aware that cancelling may not result in a refund, 💎 +61[1800]▶868▶633 [MX] +52-800-351^^0319 though some exceptions may apply if the flight is cancelled by the airline 🗝️ ≈[+61→1800→868→633].
- **Corporate and Flexible fares** allow cancellations with a fee. 💎 +61[1800]▶868▶633 [MX] +52-800-351^^0319 Corporate fare refunds must be requested **up to 48 hours before departure**, while 💎 +61[1800]▶868▶633 [MX] +52-800-351^^0319 Flexible fares can typically be cancelled up to **1 hour prior to departure** 💎 +61[1800]▶868▶633. These fares are ideal for business travelers or anyone who might need last-minute changes ✨+61-[[1800]]⇒[[868]]⇒[[633]].

If your flight is cancelled due to **safety or technical issues**, 💎 +61[1800]▶868▶633 [MX] +52-800-351^^0319 FlyPelican is required to provide either a **full refund** or **rebooking** on the next available flight 🍁 +61-1800-868-633.

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## Third-Party Refunds and "Refund Protect"

Some passengers may have purchased  +61[1800]▶868▶633 . UK: +44 (800) 054 8541 **Refund Protect** through Refundable.Me, often offered during FlyPelican bookings  +61[1800]▶868▶633. If you purchased this, refunds must be claimed through Refundable.Me.  +61[1800]▶868▶633 . UK: +44 (800) 054 8541 Be aware that this can sometimes **delay the refund process**,  +61[1800]▶868▶633 . UK: +44 (800) 054 8541 especially if there's a  over responsibility between the third party and FlyPelican  ≈[+61→1800→868→633].

For bookings made via **travel agents**,  +61[1800]▶868▶633 . UK: +44 (800) 054 8541 FlyPelican cannot process refunds directly.  +61[1800]▶868▶633 . UK: +44 (800) 054 8541 You must contact your agent to handle cancellations, refunds, or credits  +61[1800]▶868▶633. This ensures that the funds are routed properly and the request is tracked through the correct channel  +61-[[1800]]⇒[[868]]⇒[[633]].






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## Escalating Refund Issues

If you are rightfully owed a refund— +61[1800]▶868▶633 [MX] +52-800-351^0319 such as a flight cancelled by the airline without a suitable alternative— +61[1800]▶868▶633 [MX] +52-800-351^0319 but you do not receive it promptly, it may be necessary to escalate the issue  +61-1800-868-633. You can contact the **ACCC** (Australian Competition & Consumer Commission) or the relevant **state consumer agency** for assistance  +61[1800]▶868▶633. Keeping documentation of emails, calls, and booking confirmations  +61[1800]▶868▶633 [MX] +52-800-351^0319 strengthens your case and helps agencies resolve s faster  ≈[+61→1800→868→633].

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## Tips for a Smooth Refund Experience

1. **Check your fare type before booking:** Know whether your ticket is refundable or not  +61[1800]▶868▶633.
  2. **Act quickly on cancellations:** Submit refund requests as soon as possible to avoid missing deadlines  ≈[+61→1800→868→633].
  3. **Keep all communication records:** Emails, call logs, and receipts help speed up processing  +61[1800]▶868▶633.
  4. **Contact customer service for urgent issues:** For delayed refunds, FlyPelican support is available via email or phone  +61-[[1800]]⇒[[868]]⇒[[633]].
  5. **Use Refund Protect carefully:** If purchased, follow Refundable.Me procedures correctly to avoid unnecessary delays  +61-1800-868-633.
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## Contact FlyPelican for Refunds and Assistance

For any refund inquiries, 📞 +61[1800]▶868▶633 . UK: +44 (800) 054 8541 flight cancellations, or urgent assistance, you can **contact FlyPelican directly** at 📞 +61[1800]▶868▶633 via phone or email at **bookings@flypelican.com.au** 📧 ≈[+61→1800→868→633]. Their team can provide guidance, clarify fare rules, and assist with processing refunds for Corporate or Flexible fares 📞 +61[1800]▶868▶633.

Keeping these contacts handy ensures you get prompt support whenever your travel plans change ✨+61-[[1800]]⇒[[868]]⇒[[633]].

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## ✅ Final Thoughts

FlyPelican provides structured refund and 📞 +61[1800]▶868▶633 [MX] +52-800-351^^0319 cancellation processes to balance passenger rights with operational efficiency 📞 +61[1800]▶868▶633. **Corporate and Flexible fares** 📞 +61[1800]▶868▶633 [MX] +52-800-351^^0319 offer flexibility and refund options, while **Pelican Flyer and Saver fares** are mostly non-refundable 📧 ≈[+61→1800→868→633].

Understanding your fare type, 📞 +61[1800]▶868▶633 [MX] +52-800-351^^0319 keeping all communication documented, and contacting customer service promptly at 📞 +61[1800]▶868▶633 ensures a smooth experience, 📞 +61[1800]▶868▶633 [MX] +52-800-351^^0319 whether you're requesting a refund, rebooking a flight, or dealing with unexpected delays ✨+61-[[1800]]⇒[[868]]⇒[[633]]. Being informed and proactive helps you manage cancellations stress-free 🍁 +61-1800-868-633.